

TERMS OF USE & ACCEPTABLE USAGE POLICY

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Welcome to the Onnytech digital platform. These Terms of Use and Acceptable Usage Policy ("Terms") constitute a legally binding agreement between Onnytech LTD ("Onnytech," "we," "our," or "us") and authorized users accessing our public domain (onnytech.co.uk), client dashboards, and engineer mobile interfaces.

By authenticating or interacting with our digital systems, you agree to strictly adhere to these Terms. If you do not agree with any provision herein, you must immediately cease platform access.

1. Account Access & Credential Responsibilities

Access to Onnytech operational portals is restricted to verified clients, field engineers, and system administrators provisioned through authorized corporate channels:

- **Passkey Device Custody:** Access relies exclusively on FIDO2/WebAuthn Passkeys bound to physical device secure enclaves (TPM / Apple Secure Enclave). You are personally responsible for safeguarding your registered hardware devices and maintaining secure biometric or PIN screen locks.
- **Strict Non-Transferability:** Accounts and passkeys are issued strictly to named individuals. Sharing login credentials, delegating authenticated devices, or permitting unauthorized personnel to operate active portal sessions is strictly prohibited.
- **Lost Device Notification:** If a registered authentication device is lost, stolen, or compromised, you must immediately notify Onnytech administrators to trigger cryptographic credential revocation.

2. Role-Based Operational Responsibilities

Your capabilities and responsibilities within the portal are governed by your assigned operational role:

A. Client Plant Representatives:

- **Plant Telemetry & Schematics:** Clients are granted real-time oversight of anaerobic digestion metrics, equipment statuses, and maintenance histories for their contracted plants.
- **Commercial Confidentiality:** Engineering schematics, proprietary formulas, component lists, and pricing structures displayed within the portal constitute confidential trade secrets. Redistribution or disclosure to external parties is prohibited.

B. Field Engineers & Technical Personnel:

- **Accurate Service Logging:** Engineers must record accurate, verifiable data regarding component inspections, routine surveys, replacement parts, and meter readings.
- **Safe Systems of Work:** Submission of commissioning or maintenance sheets confirms that physical works complied with applicable UK safety protocols, risk assessments, and environmental standards.

C. Out-of-Hours Verification Protocol:

To protect critical industrial installations, system actions executed outside standard operating hours (Monday through Friday, 08:00 to 17:00, or public holidays) enforce step-up authentication requiring immediate Passkey re-verification.

3. Acceptable Use & Platform Restrictions

When accessing or interacting with the Onnytech platform, you agree strictly **NOT** to:

- Attempt to bypass, probe, disable, or tamper with authentication gateways, Content Security Policies, rate-limiting algorithms, or cryptographic hardware-bound sessions (DBSC).
- Conduct unauthorized penetration testing, vulnerability scanning, automated stress testing, or reverse-engineering of compiled client scripts or proprietary APIs.
- Transmit, inject, or execute malicious software, payload scripts, or unapproved third-party integrations across any form, parameter, or websocket endpoint.

4. Intellectual Property & Engineering Assets

All digital interfaces, SCADA graphics, branding, source code, database architectures, control methodologies, and automation logic remain the exclusive intellectual property of Onnytech LTD. Platform access conveys a limited, revocable, non-exclusive licence solely for operational monitoring and reporting under active service agreements.

5. Service Availability & Modifications

While Onnytech maintains robust cloud infrastructure targeting continuous availability, digital access is provided on an "as is" and "as available" basis. We reserve the right to schedule maintenance windows, implement security patches, or modify features with prior notice where practicable.

6. Suspension & Account Termination

Onnytech reserves the right to suspend, revoke, or terminate portal access and associated passkeys without liability if:

- You breach any provision of these Terms or compromise platform cybersecurity.
- Your employment, commercial partnership, or contracted engineering agreement with Onnytech concludes.
- Immediate suspension is deemed necessary to protect industrial assets, safety, or network integrity.

7. Limitation of Liability & Disclaimers

To the maximum extent permitted by UK law, Onnytech LTD shall not be liable for indirect, incidental, or consequential losses, business interruptions, or data delays arising from portal downtime, telecommunication failures, or failure to maintain device security.

8. Governance & Terms Inquiries

For legal notices, portal access requests, or terms clarification, please contact our administrative office:

Corporate Governance & Operations — Onnytech LTD

Portal Administration: info@onnytech.co.uk | Telephone: 01588 650537

Registered Facility: Old Farm, Wentnor, Bishops Castle, Shropshire, SY9 5EE, United Kingdom